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PROTECT YOUR INVESTMENT

General guidelines for cleaning and maintaining
select decorator items in your new home
provided by Chateau Interiors & Design

THANK YOU
from
CHATEAU INTERIORS & DESIGN

Congratulations on your new home and thank you for using Chateau Interiors and Design. You can rest assured that our commitment to quality and customer satisfaction will continue.

The enclosed care recommendations are intended as general guidelines only. Please refer to your individual manufacturer's literature for specific care instructions, if provided or feel free to call Chateau Interiors customer service department at (800) 464-1626



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NATURAL STONES

Regular maintenance and cleaning is the key to the preservation of your new stone. Products specifically designed for natural stone can be purchased at most home improvement outlets, hardware stores and tile and marble distributors. Keep in mind that dilution is the key to most cleaners as too much soap will leave streaks or residue on the surface of the stone.

DO'S

- Vacuum and dust stone floors frequently
- Blot up spills immediately
- Dry the surface with a clean towel to prevent water spotting
- Use coasters and placemats
- Use only non-rinse, neutral PH soaps
- Use thick felt under legs and chairs

DON'TS

- Never use vinegar, bleach or cleansers that contain lemon or other caustic ingredients
- Use green or black scrub pads
- Use the same mop or sponge that is used to clean other surfaces
- Drag furniture, plants or containers across marble or stone

The periodic application of a penetrating sealer is recommended in the on-going care and maintenance of your stone countertops and floors. We encourage you to consult a professional maintenance company or stone restoration specialist.

For more detailed information please call:
Atlas Marble & Stone Care (714) 953-5353

HARDWOOD

Weekly sweeping, followed by the application of a wood cleaner endorsed by your manufacturer is recommended.

DO'S

- Use a dry flat mop
- Use rugs at high traffic areas
- Use dirt-trapping walk-off mats at all exterior doors
- Remove spills promptly
- Keep pet's nails trimmed and paws clean
- Use protective pads beneath furniture

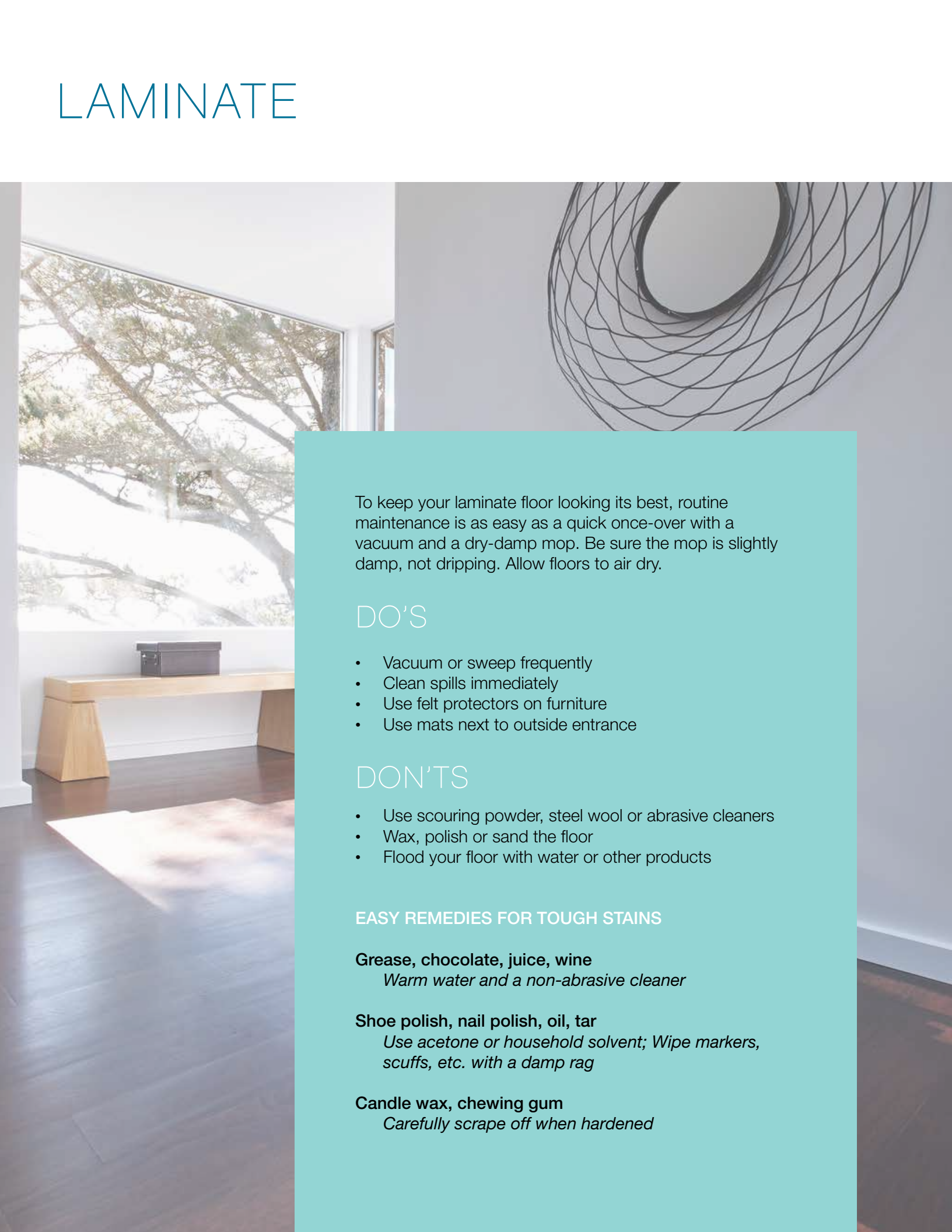
DON'TS

- Use oil soaps, liquids or paste wax
- Use cleaners containing lemon oil, tung oil or ammonia
- Never mop or flood your floors with water

If heavily traveled areas begin to lose luster, there are specialty products that can be used periodically to restore your floor's look. Additionally, color-matched pencils and markers may be used to repair nicks and dents. You are encouraged to consult a professional maintenance company or wood floor restoration specialist to purchase products intended for these purposes.

For more detailed information please call:
WE LOVE YOUR FLOORS
(800) 949-0142 | www.WeLoveYourFloors.com

LAMINATE



To keep your laminate floor looking its best, routine maintenance is as easy as a quick once-over with a vacuum and a dry-damp mop. Be sure the mop is slightly damp, not dripping. Allow floors to air dry.

DO'S

- Vacuum or sweep frequently
- Clean spills immediately
- Use felt protectors on furniture
- Use mats next to outside entrance

DON'TS

- Use scouring powder, steel wool or abrasive cleaners
- Wax, polish or sand the floor
- Flood your floor with water or other products

EASY REMEDIES FOR TOUGH STAINS

Grease, chocolate, juice, wine

Warm water and a non-abrasive cleaner


Shoe polish, nail polish, oil, tar

Use acetone or household solvent; Wipe markers, scuffs, etc. with a damp rag

Candle wax, chewing gum

Carefully scrape off when hardened

CERAMIC & PORCELAIN



A cleaning product specifically designed for tile is highly recommended for all tile floors, counters, walls and backsplashes. Weekly wet mopping using a string mop and an appropriate cleaner is recommended for tile floors. Prior to mopping, a thorough vacuuming is necessary to pick up loose dust and debris from the floor's surface. For shiny surfaces, a dry cloth may be used for polishing.

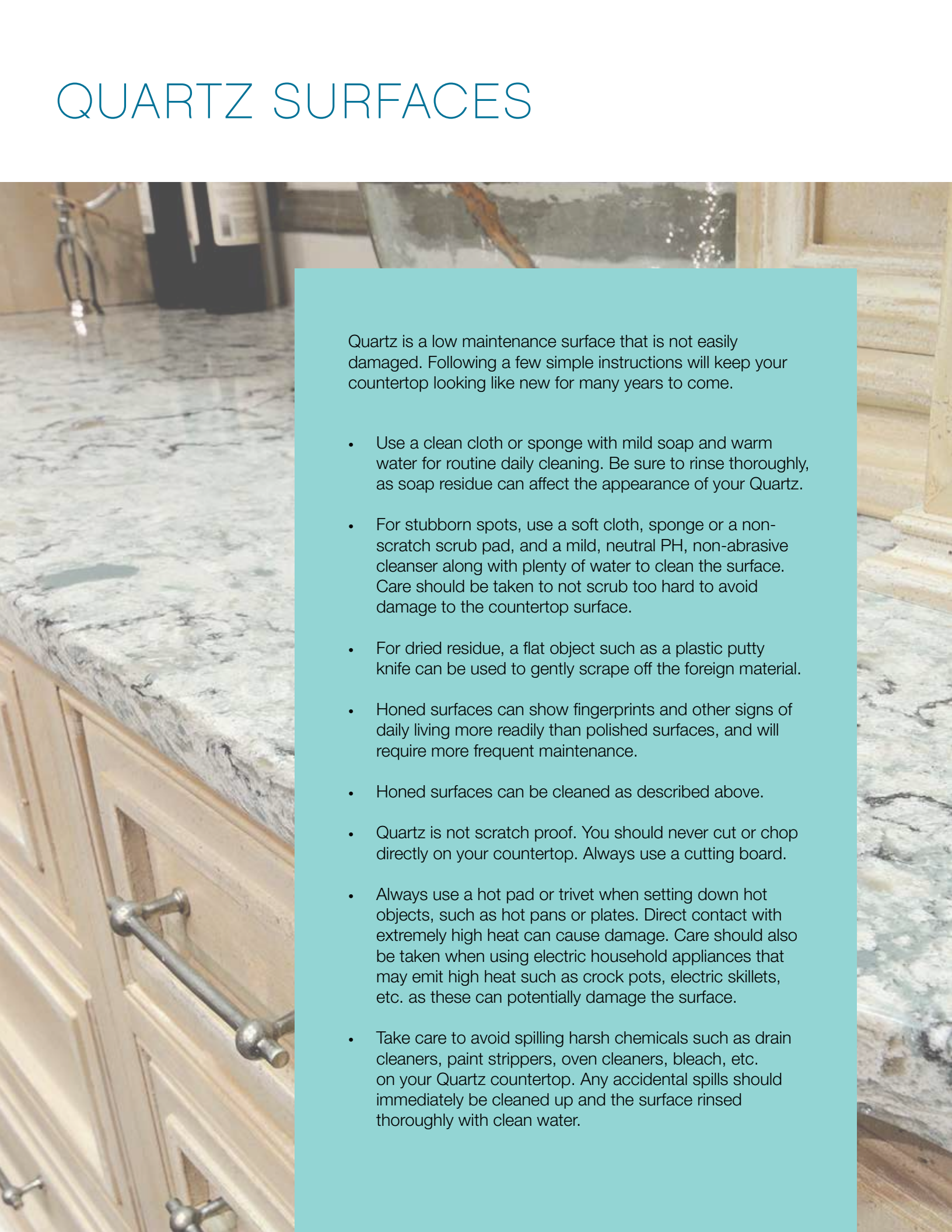
DO'S

- Dust and sweep routinely
- Clean spills immediately
- Use cutting boards on countertops
- Use felt protectors on furniture for tile floors

DON'TS

- Use caustic cleaners such as acids, dry powders, ammonia or bleach
- Use green or black scrub pads
- Use the same mop or sponge that is used to clean other surfaces
- Use wax or steel wool pads

QUARTZ SURFACES



Quartz is a low maintenance surface that is not easily damaged. Following a few simple instructions will keep your countertop looking like new for many years to come.

- Use a clean cloth or sponge with mild soap and warm water for routine daily cleaning. Be sure to rinse thoroughly, as soap residue can affect the appearance of your Quartz.
- For stubborn spots, use a soft cloth, sponge or a non-scratch scrub pad, and a mild, neutral PH, non-abrasive cleanser along with plenty of water to clean the surface. Care should be taken to not scrub too hard to avoid damage to the countertop surface.
- For dried residue, a flat object such as a plastic putty knife can be used to gently scrape off the foreign material.
- Honed surfaces can show fingerprints and other signs of daily living more readily than polished surfaces, and will require more frequent maintenance.
- Honed surfaces can be cleaned as described above.
- Quartz is not scratch proof. You should never cut or chop directly on your countertop. Always use a cutting board.
- Always use a hot pad or trivet when setting down hot objects, such as hot pans or plates. Direct contact with extremely high heat can cause damage. Care should also be taken when using electric household appliances that may emit high heat such as crock pots, electric skillets, etc. as these can potentially damage the surface.
- Take care to avoid spilling harsh chemicals such as drain cleaners, paint strippers, oven cleaners, bleach, etc. on your Quartz countertop. Any accidental spills should immediately be cleaned up and the surface rinsed thoroughly with clean water.

CARPET

The most important thing you can do to keep your carpet looking great is to vacuum it thoroughly and frequently.

DO'S

- Vacuum frequently
- Clean spills promptly
- Have professional carpet cleanings as recommended by manufacturer
- Use coasters and place mats
- Use walk-off mats at all entrances
- Change vacuum bags, belts and filters routinely

DON'TS

- Rub or use colored towels when cleaning spills
- Use store bought or rented carpet cleaning machinery

CLEANING UP SPILLS

- Immediately scoop up as much of the spill as possible. Then blot, do not rub area with clean white cloths.
- Apply warm, not hot water and blot with white cloths. Repeat until no stain is evident. If stain remains, then make a solution of 1/4 teaspoon of liquid detergent to 1 cup warm water, let soak about 5 minutes. Rinse with clear warm water and blot to remove excess moisture. Repeat until all detergent is removed to avoid resoiling.
- Absorb any remaining moisture with a layer of white paper towels. When carpet is dry, vacuum. If the stain reappears, it may be because some of the stain remained deep in the pile and wicked up to the surface. If so, repeat step 2.

EPOXY GARAGE FLOORS



Your epoxy garage floor may be cleaned using a water hose/squeegee system. Please use caution as epoxy floors may become slippery when wet.



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